



Utility Management Certification

January 19, 2012 ♦ 8:30am - 4:00pm
Big Creek & Hammond
250 Mitchell Road
Belton, SC 29627

The South Carolina Rural Water Association is pleased to announce the Management Leadership Program. This program will consist of three, nonconsecutive days of training. The Program is designed to give recognition for the professional achievements and skills of individuals. The program will utilize Water University's Utility Management Certification "UMC" study guide to recognize professional growth and accomplishments by South Carolina's water and wastewater personnel. This "national standard" for utility management certification has been established by the National Rural Water Association to recognize the professional achievements of individuals who have careers in water and wastewater utility management. Whether you are currently a manager or in an entry level position, the "UMC" designation will enhance your career opportunities and document your field of study as the demand for qualified management personnel increase. All sessions begin with registration check-in at **8:30am**. The training begins at **9:00am** and will conclude by **4:00pm**.

CLASS TOPICS

Financial

Accounting
Reporting
Budgets
Rate Setting
Asset Management

Technical

Laws and Regulations
Managing Water Resources
Water System Operations
Water Conservation
Safety

Management

Human Resources
The Manager and Governing Body
Customer Service
Emergency Preparedness
Public Relations

REGISTRATION

There is no charge to attend the sessions but participants are encouraged to purchase the Water University Utility Management Certification study guide. The study guide may be purchased at the first session or can be ordered online at www.scrwa.org

UMC CERTIFICATION

The complete UMC application is downloadable at www.scrwa.org SCRWA will review the application to verify the applicant has met the criteria for the certification. After approval to take the exam, an email will be sent to the applicant with the instructions for log-in to take the online exam. The applicant will have 90 days to successfully complete the Utility Management Certification; a passing score of 70 percent on the 100-question exam is required. Some applicants may meet the criteria to qualify for the exam after participating in the SCRWA Management Leadership Program. Cost of certification exam is \$250.